

頁數	Errors (誤)	Corrections (正)
p.18	21.Which of the following airport codes refers to an airport in Thailand? (A) BKK (B) KHH (C) SGN (D) KHH	答案：A 選項重複，(D)HKG
p.19	31.Which of the following airlines is from America? (A) DL (B) CI (C) AI (D) CI	答案：A 選項重複，(D)CA
p.22	In China, T term is the most popular CRS. (第一行)	In China, E term is the most popular CRS.
p.24	Zealand (第三欄)	New Zealand
	South Africa Rand (第七欄)	South African Rand
	“MSTS” indicates a “young boy.” (第一段第七行)	“ MSTR ” indicates a “young boy.”
p.26	non-refundable (第 19 欄)	non-rerouting
	Korean Won (KPW) (倒數第二欄)	Korean Won (KRW)
p.29	27. The horrific MSTS refers to_____.	27. The horrific MSTR refers to_____.
p.31	63. According to the above flight schedule, which of the following is CORRECT? (B) The plane departs from Narita Airport in Tokyo	(B) The plane departs at 14:20
	65. According to the above flight schedule, which of the following is INCORRECT? (C) TPE is a city code. (D) TPE is an airport code for CKS.	65. According to the above flight schedule, which of the following is INCORRECT? (C) TPE is an airport code. (D) TPE is an airport code for TSA.
p.32	67. Record locator is also named _____.	答案更正為(C)
p.41	14. Which statement does NOT describe AD 75? (A) It costs only 25% of an adult fare.	14. Which statement does NOT describe AD 75? (A) It costs 75% of an adult fare.
	20. Which statement does NOT describe YEE1M correctly? (B) Passengers who depart and return within a day are not qualified to use YE1M (C) YEE1M does not set any limitations on passenger numbers. (D) YEE1M equals YEE30.	20. Which statement does NOT describe YE1M correctly? (B) Passengers who depart and return within a day are not qualified to use YE1M (C) YE1M does not set any limitations on passenger numbers. (D) YE1M equals YE30 .
p.52 對話 1	Passenger: But three no seat ...	Passenger: But there is no seat ...
p.53 對話 2	(... handed to XY Airlines crew)	(... handed to XY Airlines staff)
p.53 對話 3	(... will delay for one and half hours ...)	(... will delay for one and an half hours...)
p.53 對話 3	Passenger: ... If this flight delays for one and half hours, I am ...	Passenger: ... If this flight delays for one and an half hours, I am ...
p.63 6-1	... yet the GSA can receive an overriding commission on sales , varying from 3% to 5%.	... yet the GSA can receive an overriding commission on sales or a kickback , varying from 3% to 5%.
p.64 6-1	In order to promote new itineraries and maximize passenger capacity particularly in off-peak season, ...	Particularly in off-peak season, ... (Delete “In order to promote new itineraries and maximize passenger capacity”)
p.67 6-3	... Singapore Airline’s ... Cathypacific Airline’s ... Frequent flyer (FF) programs originate from American Airline’s AAdvantage in 1981, and the idea primarily was to create a rewarding system Singapore Airlines’s ... Cathypacific Airlines’s ... Frequent flyer (FF) programs originate from American Airlines’s AAdvantage in 1981, and the idea primarily was to create a redemption system ...
p. 72	4. (1) ... and follow airline’s check-in baggage	4. (1) ... and follow the airlines’ check-in baggage

6-6-1 4. (1)	regulations.	regulations.
p. 76 6-10-2	. . . problem remains after several passengers who voluntarily give up their seats, problem remains after several passengers voluntarily give up their seats, . . .
p. 79 6-13-10	1. Overbooking . . . compensation, for the bumping anyone involuntarily.	1. Overbooking . . . compensation and for involuntary bumping.
P. 80 6-15-2	1. Lithium ion /metal batteries.	1. Lithium ion /metal batteries
p. 84 5.Overselling	Check-in Agent: We are afraid we can't so even seats of the first and business classes Check-in Agent: . . . We apologize again for any inconvenien ce caused.	Check-in Agent: We are afraid we can't so even seats of the first and business classes Check-in Agent: . . . We apologize again for any inconvenien ces caused.
P. 85	2. Cabin Luggage Passenger: It's 80 cm x 38 x 26cm.	2. Cabin Luggage Passenger: It's 80 cm x 38 cm x 26cm.
p. 86	3. Overweight Passenger: But can't we share the weight to each other. Passenger: Oaky. I'll Pay for it. Here is my credit card.	3. Overweight Passenger: But can't we share the weight with each other? Passenger: Okay. I'll Pay for it. Here is my credit card.
p. 90	() 10. What does F.I.T. stand for? (A) for individual travel er	() 10. What does F.I.T. stand for? (A) for individual travel ers
p. 93	() 40. What statement about FF program is incorrect? () 41. What statement about FF program is incorrect? (D) They cannot have larger free luggage allowance () 42. What statement about bonuses those joint FF program is incorrect . . . ? (D) They cannot have larger free luggage allowance	() 40. Which statement about a FF program is incorrect? () 41. Which s tatement about a FF program is incorrect? () 42. Which statement about bonuses for those who join a FF program is incorrect . . . ? (D) They can have larger free luggage allowance
p. 94	() 54. The baggage a passenger can bring into the cabin and put in the compartment of the airplane cabin is _____.	() 54. The baggage a passenger can bring into the cabin and put in the overhead compartment of the airplane cabin is _____.
p. 100 7.1	Field operation monitors the taxing , taking-off, and landing of an aircraft. . .	Field operation monitors the taxiing , taking-off, and landing of an aircraft. . .
P. 100 7.2	group exclusive tours	group inclusive tours
P. 104 7-3-4	. . . a reminder of a reminder about . . .
P. 107 1. Checking in	Please arrive at the boarding gate as indicated on your passes.	Please arrive on time at the boarding gate as indicated on your passes.
P. 110 Glossary	G.I.T.: group exclusive tours	G.I.T.: group inclusive tours
P. 113	() 5. (D) All of the above. () 6. (B) the repairmen of damages. . . (D) the taxing , taking off, and landing. . . () 9. . . . all the produces she or he sold?	() 5. (D) All of the above () 6. (B) the repair of damages. . . (D) the taxiing , taking off, and landing. . . () 9. . . . all the products she or he sold?
P. 114	() 20. (A) Immigration authorities monitor the flow of people .	() 20. (A) Immigration authorities monitor the flow of people .
P. 115	() 23. (A), (B), (C) & (D) statements with periods.	Please delete the period of each statement
P. 116	() 38.. . .before they approach a boarding gate?	() 38.. . .before the holder approaches a boarding gate?
p. 116-117	() 40. (A) they . . . (B) they . . . (C) they . . .	() 40. (A) They . . . (B) They . . . (C) They . . .

p. 117	<input type="checkbox"/> 45. (D) . . . travel with infants . <input type="checkbox"/> 47. For a frequent flyer . . . do the the frequent flyer need to accumulate? <input type="checkbox"/> 48. When two or more airlines to share the same flight by placing. . .	<input type="checkbox"/> 45. (D) . . . travel with infants <input type="checkbox"/> 47. For a frequent flyer . . . do the frequent flyer need to accumulate? <input type="checkbox"/> 48. When two or more airlines share the same flight by placing. . .
p. 118	<input type="checkbox"/> 55. If the baggage is lost . . . , a claim can be filed?	<input type="checkbox"/> 55. If the baggage is lost . . . , a claim can be filed .